



# Financial Services Guide

**This Financial Services Guide (FSG)** sets out the services provided by Data Analytics Pty Ltd (Data Analytics) and the information that you should consider before using our services.

## **ABOUT DATA ANALYTICS**

Data Analytics is an online data analytics platform that provides insights and recommendations for trading or real estate related products. We offer a range of services including data analytics, market research, and trading insight

## **OUR SERVICES**

We provide data analytics and market research to help you make informed decisions about your trading or real estate related activities. We provide recommendations based on the data analytics and market research that we conduct.

## **FEES AND REMUNERATION**

We charge fees for our services, which will be disclosed to you in writing before any services are provided. We do not receive commissions or other remuneration from the financial products we recommend.

## **CONFLICTS OF INTEREST**

Data Analytics does not have any relationships or associations with product issuers or other service providers that may give rise to conflicts of interest.

## **DISCLAIMER**

The information contained in our data analytics and market research is general in nature and does not take into account your individual needs or circumstances. You should consider the appropriateness of the information before making any decisions about using our services.

## **DISPUTE RESOLUTION**

If you have any complaints about the services provided by Data Analytics, please contact us as soon as possible. We will investigate your complaint and provide you with a response. If you are not satisfied with our response, you can refer the matter to the Australian Financial Complaints Authority (AFCA), an independent external dispute resolution scheme.

## **RECORD-KEEPING**

Data Analytics keeps records of all financial services provided to clients. These records are maintained for a period of at least seven years and are kept in a secure location.